# 2019 ANNUAL REPORT

UNIVERSITY OF MARYLAND EXTENSION















∕HOME&GARDEN

ASK EXPERTS

NEWSLETTER

The University of Maryland Extension Home & Garden Information Center and Master Gardener Program work together to provide you with up-to-date, science-based information and answers to your yard and garden questions. extension.umd.edu/hgic

extension.umd.edu/mg

HOME & GARDEN INFORMATION CENTER extension.umd.edu/hgic **Website Data** 

### 48% more than in 2018 **Top 5 Visited Topics** Edibles, houseplants, natives, trees, shrubs

Weeds Lawns

1.57 M total pageviews

Insects

100k

MARYLAND GROWS

150k

Soils

marylandgrows.umd.edu

HGIC

8,789

subscribers

deliveries

34,961

Your questions are answered by

Sample of the comments from our survey:

Certified Professional Horticulturists

13% more than in 2018; 37% more than in 2017

guestions answered in 2019

**NEWSLETTER** 

200k

533

National Association of County Agricultural Agents.

subscribers

1812

1760

3037 3061

2018

f

new posts

Maryland Grows was named a Regional Finalist in "Online Communications" by the Social Media Followers

852

O

648

3398

MARYLAND'S GARDEN

YOUR PLANT AND PEST QUESTIONS

88% of respondents

satisfied or satisfied

59% of respondents

were completely

with our service

more pageviews

than in 2018!



7,150

Service

"I am thrilled with the quick and efficient response I received. I plan on sharing with all my garden club members in our newsletter, too!"

"This service is invaluable to gardeners. Thank you!"

"Glad you are there. Your answer contributed to

improved quality of life. Thank you"

How to Send a Question

HGIC ASK AN EXPERT

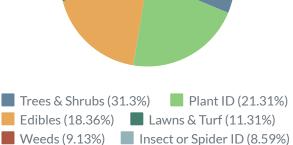
Click to watch video on YouTube

**IDENTIFICATION** NRITEN (CO:04-/12:39arigna PD D DAN DER

"I very much appreciate the opportunity to receive answers to my questions on flora and fauna in my vicinity. Thank you!"

changed a practice or behavior 1,875 people answered our 2019 survey

**Top Question Topics** 



extension.umd.edu/mg



Top right: Praying mantis by Dr. Mike Raupp

Master Gardener

2,3/1

volunteers

Bottom Right: UME Master Gardener volunteers working in a Bay-Wise landscape



ASK A MASTER GARDENER PLANT CLINIC A MASTER GARDENER PROGRAM MGs answer your questions about plants, lawn care, landscape, and pest problems.

extension.umd.edu/hgic Answers to your gardening questions are only a click away! Our Certified Professional

OUR PLANT AND PEST QUESTIONS

**BLOG** 

MARYLAND GROWS

**NEWSLETTER** 

MASTER \*\*
GARDENER\*

UNIVERSITY OF MARYLAND EXTENSION extension.umd.edu/mg

Join us for a class, workshop,



## People educated \$3.23 Million Value of volunteer time to Maryland **BAY-WISE** A MASTER GARDENER PROGRAM Learn about sustainable landscape practices and UME Bay-Wise Maryland Yardstick Certifications. 6,763 Volunteer hours



### 112,788 Total volunteer hours Master Gardener Volunteer Subprograms

Horticulturists are ready to help.

<sup>LOCAL</sup> PROGRAMS

Order the Maryland Master Gardener Handbook.

MASTER GARDENER HANDBOOK O Home and Garden Information Center | UME Master Gardener Program 12005 Homewood Road | Ellicott City, MD 21042 | 410-531-5556

View online at extension.umd.edu/hgic/2019-annual-report University programs, activities, and facilities are available to all without regard to race, color, sex, gender identity or expression, sexual orientation, marital status, a national origin, political affiliation, physical or mental disability, religion, protected veteran status, genetic information, personal appearance, or any other legally protected class.

or event near you.

